

By completing this survey, you are helping us to:

1. Identify where service exists and the quality of that service
2. Learn how residents and businesses are using the internet

If you are a business owner, please complete this survey one time for each Greene County address at which you reside and/or have a business.

PRIVACY STATEMENT AND TERMS OF USE

All data being collected in this survey can only be connected to the physical address you enter in the survey. By participating in this survey, you are agreeing that Greene County may use this data to assess the broadband availability throughout the county.

* Are you completing this survey for a residence or business?

- ☐ Residential
- ☐ Residential with home business
- ☐ Business

Broadband Survey

Residential Specific Information

* Address

Address

City/Town

State

ZIP/Postal Code

If applicable, name of home business:

Does your household rely on internet for any of the following?

☐

Home school

☐

Online College Credit

☐

Other advanced online courses/training

☐

Home business

Do you have children living at this residence?

☐

Yes

☐

No

Broadband Survey

Children Living at Address

Are your children in:

- ☐ Public School
- ☐ Private School
- ☐ Home School
- ☐ Younger than school age
- ☐ No longer enrolled in school

Do you have school age children living at this residence? Please check all that apply.

- ☐ Kindergarten
- ☐ First Grade
- ☐ Second Grade
- ☐ Third Grade
- ☐ Fourth Grade
- ☐ Fifth Grade
- ☐ Sixth Grade
- ☐ Seventh Grade
- ☐ Eighth Grade
- ☐ Ninth Grade
- ☐ Tenth Grade
- ☐ Eleventh Grade
- ☐ Twelfth Grade

Business Information Specific

* Address

Company	<input type="text"/>
Address	<input type="text"/>
Address 2	<input type="text"/>
City/Town	<input type="text"/>
State/Province	<input type="text"/>
ZIP/Postal Code	<input type="text"/>
Phone Number	<input type="text"/>

Broadband Survey

Availability of Internet

* Do you currently have internet access?

☐ Yes

☐ No

Broadband Survey

Internet Connection Information

How do you connect to the internet?

- ☐ Dial Up
- ☐ Cellular
- ☐ Satellite
- ☐ DSL
- ☐ Cable Modem
- ☐ Fiber
- ☐ T1 Line
- ☐ Do not know
- ☐ Other (please specify)

Which of the following Internet Service Providers do you use?

- ☐ Comcast/Xfinity
- ☐ CenturyLink
- ☐ Verizon
- ☐ HighSpeedLink Wireless
- ☐ AT&T
- ☐ Sprint
- ☐ Other (please specify)

Speed Test--It is important to identify the speed of your service. Please run this test at the physical location of your internet. To run the test go to www.speedtest.net. Record your download and your upload speeds in the next two questions.

* Please record your **Download Speed** from your test.

- ☐ < 3 Mbps
- ☐ 3-10 Mbps
- ☐ 10-20 Mbps
- ☐ 20-30 Mbps
- ☐ 30-40 Mbps
- ☐ 40-50 Mbps
- ☐ 50-75 Mbps
- ☐ 75-100 Mbps
- ☐ >100 Mbps

* Please record your **Upload Speed** from your test.

- ☐ < 3 Mbps
- ☐ 3-10 Mbps
- ☐ 10-20 Mbps
- ☐ 20-30 Mbps
- ☐ 30-40 Mbps
- ☐ 40-50 Mbps
- ☐ 50-75 Mbps
- ☐ 75-100 Mbps
- ☐ >100 Mbps

Broadband Survey

Service Not Available Information

* Do you have access to internet service at your physical address but choose not to subscribe?

☐ Yes

☐ No

If Yes, which of the following Internet Service Providers are available to you?

☐ Comcast/Xfinity

☐ CenturyLink

☐ Verizon

☐ HighSpeedLink Wireless

☐ Not applicable, I do not have any service available.

☐ Other (please specify)

Since you do not have internet at this address, when you do access the internet, where do you go?

☐ Work computers

☐ Public Library

☐ School computers

☐ Commercial businesses that offer free Wifi

☐ Friends/Neighbors

☐ Other (please specify)

Broadband Survey

Cell Phone and Additional Comments

Wireless cell phone service is an indicator of ability to provide wireless broadband to your location. On a scale of 0-5 scale rate your cell service at your address on a typical day.

	Strong Signal				No Signal
Reception	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please feel free to share cell phone dead spots you experience when driving through the county.

Who is your cell phone provider?

- ☐ Verizon
- ☐ AT&T
- ☐ Sprint
- ☐ US Cellular
- ☐ TMobile
- ☐ Other (please specify)

Please provide any additional comments you wish to include concerning broadband at your current location.

Thank you for taking the time to complete this survey. We will use this data to assess the Broadband needs of our community. If you have any questions about the survey or the next step, feel free to call the office of Economic Development and Tourism 434-985-6663 Extension 2.